



Interserve Building  
Alpha Tower  
Suffolk Street  
Birmingham  
B1 1TT

3<sup>rd</sup> October 2007

Tasc Group Construction Ltd.  
24b Orgreave Crescent  
Dore House Industrial Estate  
Handsworth  
Sheffield  
S13 9NQ

**For the Attention of Brian Barton**

Dear Brian,

As you are aware the core drilling to the two stairwells and therefore the night shifts will be complete tomorrow.

I would like to take this opportunity to personally thank Tasc for their cooperation and professionalism whilst undertaking these difficult and sensitive works.

I would also like to thank the men working the night shifts with me. Throughout this particular phase of the works all of the operatives have been punctual, safety conscious, cooperative, worked to the method statements and have left their work areas clean and clear at the end of the shifts.

As you know too well, when we started the work in the stairwells we could not have foreseen the repercussions from the tenants. With this, much of the control has been taken out of our hands and therefore your agreement and assistance in planning to work nights turned the projects fortunes around.

In particular I would like to express my thanks to Alan Galley who has been of particular help to me. Alan not only undertook drilling works himself but also kept accurate records of the works undertaken. Alan spent a great deal of time with myself organising a programme for the works and the associated power requirements on a day-to-day basis. This has benefited both of our companies by maintaining programme and productivity.

I would say that we have made a very difficult operation appear easy and I am sure that those people who have not had direct contact with your company or us cannot appreciate the planning required to undertake work of this nature.

In the coming weeks we (Interserve Building) will call upon Tasc to undertake work that is both sensitive and complex and request that the impetus, high standards of safety and cooperation are maintained.

Finally, given the nature of the work we will undertake in the future it would be of help if Alan remained supervisor for the works at Alpha Tower, given his in-depth knowledge of our works, systems and the building.

Yours sincerely

Kieran Danby